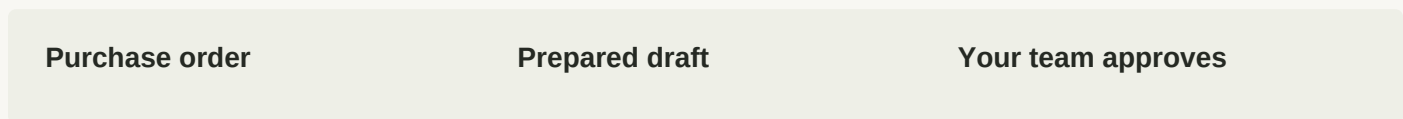




Grok Bot / Order & Status Desk

One bot. A more capable order desk.

Emailed purchase orders become draft orders. Shipment questions become prepared replies. Your person approves every order and every customer message.



From PO to draft order

The bot matches customers and catalog items, checks prices, and flags missing details or possible duplicates. Your team reviews and releases the order through your ERP's supported staging or import path.

From status question to reply

The bot checks ERP and carrier status and prepares a reply with its source and timestamp. Late or stuck shipments are flagged. Your team approves the message before it reaches the customer.

A practical fit

For distributors, wholesalers, and manufacturers entering emailed POs and chasing shipment status. You need an accessible ERP, a supported staging path, an order inbox, and a named champion who can arrange access.

The 30-day plan

Week 1	Week 2	Week 3	Week 4
Discovery and access	Build in draft mode	Shadow and review	Approved go-live and handoff

The clock starts when access is granted. The access checklist goes out at signing.

Scope and investment

Implementation and optional upkeep are quoted after scope review. Access, approval rules, and acceptance criteria are agreed before work starts. Your Grok Bot account belongs to you; vendor seats are paid directly to the vendor.

Book a 30-minute order-desk review

Bring one real PO.